

ENGLISH TRANSLATION / FOR REFERENCE

LSN Terms of Service

Uncertified English translation of the Russian document supplied with the website. This translation does not amend the source document. Review the agreement and its currency before signing.

Source: usloviya-ispolzovaniya.pdf (8 pages). Original numbering, references, amounts and uncompleted fields are retained; obvious omissions in the source are identified in brackets.

Agreement for use of LSN Services

This Agreement for use of LSN Services (hereinafter the “Agreement”) is an agreement between you (hereinafter “you” or the “User”) and Sole Proprietor Sergey Nikolaevich Lyamin (hereinafter “LSN”), which administers the website and provides you with the services that are the subject of this Agreement. The relationship arising between LSN and you when you use LSN Services is governed by this document.

By registering an account at lk.eaplfm.com and/or using LSN Services, you confirm that you hold the rights relating to your account and accept and agree to all terms contained in this Agreement and in the Privacy Policy.

Please note that you agree to the terms of the above documents without any exceptions or reservations. Use of LSN Services without accepting the terms of this Agreement is not permitted.

By clicking “I agree to the terms, register” in the registration window, you confirm that your consent is informed and voluntary and that you will comply with this Agreement. If you represent a person wishing to enter into this Agreement, you confirm that the person has granted you the necessary authority, or that you are authorised to represent that person under applicable law.

LSN may unilaterally amend the terms of this Agreement and/or the Privacy Policy at any time by posting a new version of the amended document in the “Legal Documents” section of the LSN Website. It is your responsibility to check for new versions.

Your breach of this Agreement may result in your account being blocked, access to the LSN Service being restricted or suspended, your account being deleted, and this Agreement being terminated.

This Agreement is not a public contract or a contract of adhesion as defined in Articles 426 and 428 of the Civil Code of the Russian Federation.

Terms and definitions

LSN Services — an online service whose functionality allows Users to purchase licences for computer programs or sets of programs available on the LSN Website, the exclusive rights to which belong to LSN or other third parties, and to purchase services provided by LSN or other third parties. The User purchases licences and services by entering into the relevant licence and other agreements, where the ability to enter into those agreements is expressly provided by the functionality of LSN Services. The terms of those agreements are not governed by this Agreement. The functionality of LSN Services is also used by the User to create and manage a Personal Account.

Login and Password — unique sets of characters (numbers, letters and symbols, depending on the technical features of the interface) specified during registration on the LSN Website. Taken

together, the Login and Password are recognised by the Parties as the equivalent of the User's handwritten signature when carrying out legally significant actions and/or executing electronic documents through LSN Services. The Login cannot be changed. The Password is changed through the LSN Website interface.

Authorisation — entry of the correct Login and Password by the User.

Personal Account — a means of recording payment and statistical information about settlements made using the functionality of LSN Services, software licences acquired by the User, the status of settlements between LSN and the User, the amount of unused advance payments made by the User, and other information relevant to the Parties. The Personal Account has a unique identifier, which may not be visible to the User, and is directly linked to the Login. Access to the Personal Account is available on the LSN Website after Authorisation by the User as the person who entered into this Agreement and created the Personal Account.

Payment Services — a combination of software and hardware that enables information and technological interaction between service users when making payments over the Internet. The list of Payment Services permitted for the purposes of this Agreement is determined by LSN and published on the LSN Website. Payments are made in accordance with the rules governing use of those services.

Parties / Party — the User and LSN / the User or LSN.

LSN Website — a collection of web pages placed on the Internet information and telecommunications network and united within a common domain address space, the radio station: <https://lysn.ru/> , <https://eaplfm.com/> , <https://siti.eaplfm.com/> , <https://lk.eaplfm.com/> and subdomains at subsequent levels.

1. General terms of use of LSN Services

1.1. This Agreement is concluded by completing registration, namely a series of actions by an individual or a legal entity's representative using the LSN Website interface. Registration shall include the following steps, but may not be limited to them:

1.1.1. Entering all User registration details required by the LSN Website interface.

1.1.2. Reviewing the terms of this Agreement and the Privacy Policy.

1.1.3. Expressing agreement with this Agreement and the Privacy Policy by ticking the box next to "I agree to the terms, register" in the registration window.

1.1.4. Confirming conclusion of the Agreement in the LSN Website interface.

1.2. By accepting this Agreement and acquiring the right to use LSN Services, the User confirms that:

1.2.1. The User enters into this Agreement voluntarily and knowingly, without coercion in any form by LSN or third parties.

1.2.2. The User has the legal capacity and competence to enter into this Agreement, has obtained all necessary authorisations to conduct activities, including on the Internet, in the country where the User is located, and is not subject to applicable statutory restrictions on use of LSN Services.

1.2.3. The information provided during registration is accurate and up to date at the time of registration and does not infringe third-party rights. The information to be provided during

registration may depend on whether the User is an individual, a legal entity or a sole proprietor. LSN may request confirmation of information supplied by the User at any time.

1.2.4. The User has the technical capability to use LSN Services.

1.3. If a representative enters into this Agreement on behalf of and at the direction of the User, that representative confirms that they hold all authority granted by the User to conclude this Agreement. LSN may request documentary evidence of that authority at any time, including after the Agreement has been concluded and entered into force for the Parties. If such evidence is not provided, access to LSN Services may be restricted.

1.4. LSN Services are provided to Users free of charge subject to compliance with this Agreement, unless this Agreement provides otherwise.

1.5. Successful Authorisation, meaning entry of the correct Login and Password, identifies the User as the person who entered into this Agreement, unless otherwise provided by this Agreement. The User may grant employees access to LSN Services only when this is expressly permitted by the functionality of LSN Services, while remaining responsible for those persons' compliance with this Agreement and for all actions they take using the functionality of LSN Services. Such access may be granted by providing an employee with the User's Login and Password or by creating additional Logins and Passwords in the system interface. The number of such Logins and Passwords, the procedure for their creation and related matters are determined by the functionality of LSN Services and described in detail in the relevant technical documentation.

LSN always proceeds on the basis that all actions, including legally significant actions, performed by the User after successful Authorisation in the LSN Website interface are performed by that User or with the User's express consent, including actions performed after entering additional Logins and Passwords created as described above.

The User may not claim that actions taken on the User's behalf are invalid on the grounds that the User did not grant the relevant authority to third parties and/or that third parties exceeded the authority granted to them.

1.6. If the User loses access to LSN Services against their will, the User shall notify LSN immediately. Such notification does not, however, impose any additional obligations on LSN beyond those expressly provided for in this Agreement.

1.7. LSN Services may be used by legal entities and by individuals, including sole proprietors.

1.8. The User agrees that if the balance of advance funds in the Personal Account is zero or insufficient to access particular functionality of LSN Services, access to that functionality shall not be provided.

1.9. The User agrees to receive advertising messages from LSN and/or view advertising while using LSN Services without additional notices, and also agrees to receive other information relating to use of the LSN Service.

1.10. The number of Personal Accounts the User may create is determined by the functionality of LSN Services.

2. Rights and obligations of LSN

2.1. LSN undertakes to keep confidential the data received from the User during registration and the data entered by the User while using LSN Services. Such information is disclosed or transferred to third parties, including public authorities, in cases established by applicable law.

2.2. LSN may at any time take measures consistent with applicable law to restrict or discontinue LSN Services for Users who breach this Agreement.

2.3. LSN may unilaterally restrict the functionality of LSN Services in whole or in part, including for technical reasons or preventive maintenance, without notifying the User.

2.4. LSN may change LSN Services at any time, including their structure, functionality, design and content. Following such changes, the User may not demand access to LSN Services in the form in which they existed before the changes.

2.5. Where the functionality of LSN Services allows the User to post comments visible to other Users, LSN may moderate information posted by the User, both before and after publication. Such information may be changed or deleted at any time without explanation. The User agrees that all exclusive rights to information published by the User while using LSN Services and made accessible to other Users belong to LSN from the moment of publication.

2.6. To protect rights in intellectual property, obtain statistical data, fulfil obligations to the User and ensure the security and correct operation of LSN Services, LSN may use technical means and methods to protect intellectual property ("technical copyright protection measures") and information.

3. Rights and obligations of the User

3.1. The User shall comply fully with this Agreement and independently review new versions published in the "Documents" section of the LSN Website.

3.2. When using LSN Services, the User shall respect the intellectual property rights of LSN, its affiliates and partners.

3.3. The User may not circumvent or remove technical copyright protection measures used by LSN in providing LSN Services, including protection measures on the LSN Website.

3.4. Through LSN Services, the User may access Personal Account data, including checking the Personal Account balance at any time when LSN Services are available, and obtaining information about Personal Account transactions, subject to successful Authorisation on the LSN Website.

3.5. The User shall independently ensure the confidentiality of the Login and Password, and any other data that could be used to gain access to LSN Services on the User's behalf, required for Authorisation, and shall be responsible for their disclosure by any means.

3.6. The User shall use only lawful Payment Services to add funds to the Personal Account, in accordance with legislation applicable to the User and to those transactions. The User warrants that they are entitled to use the Payment Services used to fund the Personal Account. LSN shall not be responsible for damage to third parties caused by the User's use of funds that do not belong to the User.

4. Payment procedure

4.1. To purchase paid LSN Services, the User shall fund the Personal Account so that its balance is equal to or greater than the price of the particular LSN Service the User wishes to purchase.

The methods for funding the Personal Account and the list of Payment Services available to the User are specified on the LSN Website.

All settlements under this Agreement may be made by the Parties by bank transfer or through Payment Services. Settlements through Payment Services are made in accordance with the rules governing use of those services.

4.2. The Personal Account balance, meaning the amount of funds remaining unspent on LSN Services, is shown in euros. Payment for LSN Services is made in roubles at the exchange rate of the Central Bank of the Russian Federation on the payment date. If the User is not a resident of the Russian Federation for currency regulation and currency control purposes and has funded the Personal Account in a currency other than the currency of the Russian Federation, payment for LSN Services may be made in a foreign currency in accordance with Russian currency regulation and control laws, the requirements of the bank where LSN holds its account, and the specific purchase terms of the LSN Services the User intends to pay for in foreign currency.

4.3. Responsibility for payment of fees charged by banks, other credit institutions and Payment Services when the Personal Account is funded lies with the party identified on the LSN Website as responsible for such fees at the time of funding.

4.4. The User independently monitors the Personal Account, the current balance needed to pay for LSN Services, and the fees and payments withheld when the Personal Account is funded.

4.5. No interest or other income accrues on funds in the User's Personal Account. LSN does not provide the User with credit, loans or other financial resources that would increase the Personal Account balance.

4.6. Funds in the User's Personal Account may be used solely to pay for LSN Services. LSN is not a payment system or a credit institution and does not transfer funds, including electronic money, between Users.

4.7. Descriptions, validity periods and other characteristics of LSN Services available for purchase are specified in the relevant sections of the LSN Website.

4.8. Upon termination of this Agreement, the User is entitled to a refund or reimbursement of unused funds in the Personal Account.

The refund or reimbursement payable at the User's request equals the unused funds in the Personal Account at the time the User's request is received and this Agreement is terminated.

Reimbursement is normally made within 10 (ten) days after receipt of the User's request submitted through the functionality of LSN Services, using the same method by which the User funded the Personal Account, unless another method is chosen by agreement of the Parties or by LSN at its own discretion.

LSN may decide to extend the refund or reimbursement period.

When requesting a refund, the User shall identify themselves and take the following actions:

- Submit a request to terminate this Agreement;

- Provide documentary evidence of payments by attaching the relevant documents to the request referred to in this clause, if required by LSN.

At LSN's request, the User shall provide other documents needed to process the refund. If the requested documents are not provided, refund of unused funds may be deferred or refused. A refund may also be deferred or refused if third parties, such as a bank or Payment Service, assert claims against the balance in the User's Personal Account.

Amounts of discounts granted to the User on LSN Services are not refundable or reimbursable.

The User bears responsibility for payment of fees charged by banks, other credit institutions and Payment Services when unused funds are returned to the User. Those fees are deducted from the funds to be refunded without prior notification to the User of the existence or amount of the relevant fee.

4.9. Given LSN's use of technical protection measures to ensure safe and reliable funding of the User's Personal Account, the User understands and agrees that actual crediting of funds may be delayed. A delay may be necessary for LSN to identify the User who made the payment and the source or transfer of the funds, and to comply with statutory requirements, in particular laws on combating the legalisation (laundering) of criminal proceeds and the financing of terrorism.

4.10. If the User's Personal Account balance has not changed for 1 (one) year, meaning that there has been no movement of funds, the User has not added or withdrawn funds, purchased software through LSN Services, or taken other actions indicating use of the functionality of LSN Services, that User shall pay LSN a fee equal to 100% of the remaining balance in the User's Personal Account.

5. Term and termination of the Agreement

5.1. This Agreement remains in force for 1 (one) year from its conclusion. If neither Party confirms its termination 15 (fifteen) days before the end of that period, the Agreement shall be deemed extended for the same period.

5.2. Either Party may terminate this Agreement unilaterally out of court, without stating reasons and at any time, by notifying the other Party at least 15 days before the intended termination date.

5.3. Termination at the User's initiative is possible only if the User has no outstanding debt to LSN for LSN Services provided by the time of termination.

5.4. The User agrees and understands that, upon termination of this Agreement, whether at the initiative of one Party or by mutual agreement, the User's access to LSN Services already purchased may be restricted or discontinued. LSN bears no liability and assumes the risk of losses incurred by the User in connection with termination of this Agreement and the restriction or discontinuation of access to LSN Services.

6. Warranties and liability of the Parties

6.1. The User uses LSN Services at the User's own risk and responsibility. LSN Services are provided "as is", without any express or implied warranties.

In particular, LSN does not warrant that LSN Services will meet the User's requirements or that they will be provided continuously, quickly, reliably or without errors. The User agrees that the results of using LSN Services may not meet the User's expectations.

6.2. The Parties shall be liable for failure to perform or improper performance of their obligations under this Agreement in accordance with the laws of the Russian Federation and the terms of this Agreement.

6.3. Under no circumstances shall LSN be liable for damage or losses, including but not limited to lost profit or losses caused by the loss of confidential or other information, arising in connection with use of or inability to use LSN Services, including failure of LSN Services or part of their functionality, even if the User has given notice of the possibility of such damage or losses. LSN shall not be liable to any person for unlawful acts of third parties, temporary technical failures or interruptions in LSN Services caused by faults in communication lines, other similar failures, or faults in equipment used to access LSN Services.

6.4. The Parties shall be released from liability for total or partial failure to perform their obligations if the failure is caused by force majeure, meaning extraordinary circumstances that the Parties cannot prevent in the given conditions. These include war, including civil war; mass unrest; decisions of public authorities and international organisations, including the inclusion of individuals or organisations on sanctions lists; natural disasters; fires; catastrophes; power interruptions; global interruptions affecting Russian and international segments of the Internet; routing system failures; failures of the distributed domain name system; and failures caused by hacking and DDoS attacks.

7. Final provisions

7.1. LSN may amend and/or supplement this Agreement at any time during its term. All amendments and/or supplements are posted by LSN on the LSN Website and enter into force two weeks after posting, provided that the User has not objected. The User shall independently review all amendments and/or supplements at least once every 2 calendar weeks. If the User objects, the User may notify LSN in the manner specified in clause 7.3 of this Agreement within 3 calendar days after the amendments and/or supplements are posted. In that case, the Agreement shall be deemed terminated by the Parties on the date LSN receives the User's notification.

7.2. Correspondence between the Parties concerning performance of this Agreement shall use the contact information provided by each Party.

7.3. To exchange electronic messages, the Parties use the "Support Centre" section of the LSN information system, which the User accesses on the LSN Website after Authorisation. All messages are also sent to the email addresses specified by the User in the information system settings. Any files attached to an electronic message form an integral part of that message.

7.4. Disputes and disagreements arising between the Parties under this Agreement shall be resolved through negotiation. If they cannot be resolved through negotiation, the dispute shall be heard by the Arbitrazh Court of the Nizhny Novgorod Region (Nizhny Novgorod, Russian Federation) under the applicable laws of the Russian Federation.

7.5. LSN may assign its rights and obligations under this Agreement to third parties or engage third parties to provide LSN Services in whole or in part.

7.6. Matters not governed by this Agreement shall be resolved in accordance with the laws of the Russian Federation.

7.7. If one or more provisions of this Agreement are declared invalid, their invalidity shall not affect the remaining valid provisions, which shall continue to apply to the Parties' relationship arising from this Agreement.